


AMS 002	DB Schenker Quality and Environmental Policy	
Polina Fox Sr. Director, Quality and Sustainability, Americas	Americas Integrated Management System	Version Date: 23 October 2023 Version Number: 4 Page: 1 of 1

Our Values

Walk the talk

Be one team with one goal

Be honest

Push limits

Take customers further

Play fair with people and planet



DB Schenker Americas' Quality and Environmental Policy aligns with our strategic direction and purpose of advancing business and lives by shaping the way our world connects managing logistics services efficiently.

The policy provides evidence of our commitment to excellence and continual improvement to **take our customers further**.

We **play fair with people and planet** providing our customers and partners quality of service, which meets and even exceeds their expectations through DB Schenker continuous improvement programs. We foster a quality culture with the goal of developing and providing services that are trusted and preferred by our customers.

We strive for perfection, **pushing** market **limits**, providing our services efficiently to satisfy internal and external requirements.

We **are honest** and conduct business in a way that respects the health and safety of our employees and the communities in which we operate. We commit to satisfying all applicable requirements including government regulatory compliance and to creating and maintaining a safe work environment by **walking the talk**.

We protect the environment by adopting business practices that minimize and/or eliminate adverse environmental impact to our surrounding communities.

We accept ownership and accountability as individuals working as **one team with one goal**.